



Connecting patients and physicians. One call at a time.

Switchboard Services

Extend your office hours to 24 hours a day, seven days a week, 365 days a year without adding staff! State-of-the-art technology combined with superior customer service allows **notifymd** to deliver efficient switchboard services when your staff is unavailable to answer calls. And because our services are completely customizable to your organization, patients will be confident that they are talking directly to a member of your staff.

What **notifymd** Switchboard Services means to your patients:

- Patients can contact your office and receive important information anytime, day or night.
- Our custom-designed services make your patients feel as though they are talking directly to your staff.
- Patients are assured that you are always there for them.



What **notifymd** Switchboard Services means to your staff:

- Less overtime and more flexible schedules mean less stress.
- The latest call-routing software monitors calls and voicemails and delivers them securely to your email.
- Every call is answered and every patient is served, even as call volumes increase.

What **notifymd** Switchboard Services means to your operations:

- Ease staffing requirements and coverage issues.
- Reduce potential liability. All calls are recorded and documented.
- Services can be customized to your needs, whether overflow, after hours only, or as a full-time, front-line solution.

Improve patient access and response times with **notifymd's** Switchboard Services.

Join thousands of healthcare providers that have already discovered the benefits of our first-class patient communications services. Call your **notifymd** sales representative, or contact us directly at 1-866-209-0045. www.notifymd.com.